



Frequently asked questions

How can I spend my voucher?

You can either show the retailer the voucher on the Evouchers.com app or take the voucher included. The retailer will scan or manually enter the unique voucher code.

Where can I spend my voucher?

You can spend your voucher at all eligible participating businesses (instore and online). Click on the interactive map to find out which businesses have signed up to the Initiative.

Are there any restrictions on the products and services which can be purchased with the vouchers?

The vouchers will not be valid for over-the-counter purchases of alcohol, cigarettes, vape related products or used to place bets including the purchasing of National Lottery and similar products.

Does the full voucher need to be spent in a single transaction?

No, the value of the transaction is entered into the mobile app by the server and this amount is deducted from the voucher holder's voucher balance.

What is the expiry date of the voucher?

The voucher is valid until the 8 December 2021.

What controls are in place to prevent fraud?

Vouchers are issued using unique, non-sequential voucher codes. Redemption of vouchers is tracked within the Evouchers platform.